**Program Management Model**

**Pre Initiative**

**Select Strategy**
- Assess business readiness
- Develop business goals
- Blueprint process required to meet goals
- Select system to support

**Select System**
- Needs Actions
- Ensure program direction to meet business goals
- Coordination/synchronization of systems/data and business readiness projects
- Reconcile program to day-to-day business issues
- Manage business risks

**Ready the Data**
- ID data elements/sources
- Format and structure data
- Modify data processes
- Manage technical risks

**Ready the Business**
- ID data elements/sources
- Format and structure data
- Modify data processes
- Manage technical risks

**Ready the System**
- Modify/align work processes
- Modify user performance management system
- User process training using system
- Manage organizational risks

**Post Initiative**

**Desired User Environment**
- Work processes in place and aligned
- All technical tools in place
- User trained in aligned processes
- “Go to work at Go Live”